

Salisbury Area Board

1st December 2022

Subject: Street lighting in Salisbury – Update December 2022

Purpose of Report

1. To provide an update to the previous report on the current street lighting provision in the city.

Relevance to the Council's Business Plan

2. Strong Communities - We want people in Wiltshire to be encouraged to take responsibility for their well-being, build positive relationships and to get involved, influence and take action on what is best for their own communities – we want residents to succeed to the best of their abilities and feel safe where they live and work Addressing issues raised by members of the local community will contribute towards the building of a stronger community.
3. Working with Partners as an innovative and effective Council – (community involvement, delivering together).

Background

4. In June 2022 a report by SWSI was presented to the Salisbury Area Board setting out the results of a night time audit of street lighting in the city. In response a paper was presented to the September 2022 meeting of the Area Board setting out responsibilities for street lighting provision. Included in the Appendix to the paper were detailed responses and suggestions to the concerns raised by SWSI.
5. The Area Board requested a further update be presented to the December meeting.

Main Considerations for the Area Board

6. A further update on the suggestions made in the SWSI report and an update on the reported faults are set out in **Appendix A**. Also included are new responses to enquiries that have been raised since the September meeting.
7. LED update – The roll out of standard and heritage style LED lights continues. Countywide 1700 of the identified 2500 heritage locations have been completed. Full completion of all LED unit installs is due by the end of January 2023.
8. Fault reporting – Use of the MyWilts system is encouraged as this allows logging and tracking of the reported fault.

Recommendations

9. That the contents of this paper and updated Appendix are noted.
10. To note the continued actions being taken to address the non working highway lighting assets.

Appendix A - Salisbury Steet Lighting

Underpasses and Tunnels

As previously advised National Highways, through Wiltshire Council and its consultants Atkins, have commissioned a detailed study of several of the underpasses they are responsible for. The study will cover the following underpasses:

- St. Paul's Roundabout
- St. Paul's Road Underpass
- Waitrose Underpass
- Avon Valley Path / Nelson Road Underpass
- Castle Roundabout
- St. Mark's Roundabout

Atkins have undertaken a daytime assessment of all the underpasses to identify issues that need addressing, this includes (but is not limited to) accessibility, trip hazards, lighting, graffiti, wayfinding and general cosmetic issues. In addition to this Atkins have undertaken a formal night time street lighting assessment of the underpasses to determine lux levels within them. A report outlining the results of the survey will be prepared in December 2022. Further data collection and survey work will be being undertaken in the underpasses in the over the next six weeks.

As previously advised the other underpasses in Salisbury (listed below – with the organisation responsible for managing them indicated in brackets) do not form part of the study. Improvements to the underpasses listed below can be raised with the organisation responsible for managing them for further consideration. Improvements to Wiltshire Council owned underpasses can be raised with the LHFIG for further consideration.

- The Greencroft Underpass (National Highways)
- Winchester Street Underpass (National Highways)
- Culver Street Car Park Access Underpass (National Highways)
- St. Ann Street Underpass (National Highways)
- The Friary Underpass (Wiltshire Council)
- Exeter Street Underpass (Wiltshire Council)
- New Bridge Road Underpass (Wiltshire Council - Structure Only) / (Salisbury City Council)

Recommendations

The report prepared by SWSI proposed a number of specific recommendations for Wiltshire Council, Salisbury City Council and external parties to consider. Comments on all of these recommendations were provided in the report considered by the Area Board in September 2022. Recommendations not directly related to areas or lights under the control of Wiltshire Council (or Wiltshire Council Highways) have been removed from this Appendix.

Updates on the recommendations that remain the responsibility of Wiltshire Council are provided the table below.

Recommendation	Original Response	Current Update
<p>Wiltshire Council installs additional street lighting in the alley from Brown Street Car Park to Catherine Street.</p>	<p>The alley in question is known as Antelope Square. Antelope Square is Wiltshire Council owned land but is not recorded as public highway so is the responsibility of the Strategic Property Services Team. However, as public access to the area of concern is available on a 24/7 basis a street lighting assessment could be considered for funding by the LHFIG.</p>	<p>Matter considered by Salisbury LHFIG at its meeting on the 16/11/2022. Due to other financial commitments the LHFIG was not able to fund the street lighting assessment.</p> <p>The LHFIG resolved to investigate other potential ways of the funding street lighting assessments and if funding could not be found agreed to make the funding of the street lighting assessment the top priority for the group in the new financial year.</p>
<p>Wiltshire Council installs additional street lighting at the following locations:</p> <ul style="list-style-type: none"> • The top end of Guilder Lane / Winchester Street corner • Outside Pennyfarthing House in Pennyfarthing Street • Milford Street between The Chapel (No. 34) and A2Z House (Nos. 24-6) 	<p>The three locations listed above are all part of the public highway. A street lighting assessment covering these areas could be considered for funding by the LHFIG.</p>	<p>As per the above update regarding funding of the street lighting assessments through the LHFIG process.</p>
<p>Wiltshire Council installs additional street lighting in College Street.</p>	<p>The area highlighted in the report is the College Street Car Park Access Road. The access road, parking bays on the access road and southern footway are Wiltshire Council owned land but are not recorded as public highway so is the responsibility of the Strategic Property Services Team. The footway on the northern side of the access road forms part of the Wyndham Park Open Space and is nominally the responsibility of Salisbury City Council. However, as public access to the area of concern is available on a 24/7 basis a street lighting assessment could be considered for funding by the LHFIG.</p>	<p>As per the above update regarding funding of the street lighting assessments through the LHFIG process.</p>

Recommendation	Original Response	Current Update
Wiltshire Council installs additional street lighting as you exit the underpass into the Friary, perhaps on the wall of Norton House.	Longer term the Council would seek to improve lighting in this area as part of a project to provide a shared used path linking into Carmelite Way. In the shorter term the route from Exeter Street Underpass into The Friary is recorded as part public highway and part Wiltshire Council owned land that is the responsibility of the Strategic Property Services Team. However, as public access to the area of concern is available on a 24/7 basis a street lighting assessment could be considered for funding by the LHFIG.	As per the above update regarding funding of the street lighting assessments through the LHFIG process.
Wiltshire Council install three additional street lights in the Exeter Street Underpass.	As advised in the Underpasses and Tunnels section above additional measures in the Exeter Street Underpass can be raised with the LHFIG for further consideration.	As per the above update regarding funding of the street lighting assessments through the LHFIG process.
It is recommended that mirrors and/or additional lights are placed at the ends of tunnels and underpasses to make exiting these spaces less intimidating after dark.	The Underpasses and Tunnels section above outlines how concerns relating to underpasses can and are being addressed.	No further update.
We had been told that Wiltshire Council has a system for remotely spotting non-working lights as well as deploying a 'spotter' or monitor who checks lighting regularly. The relatively high number of reports of non-functioning lights we found made us wonder how robust the system is for spotting and reporting these faults. We recommend that this process is investigated further.	The CMS system is robust and reliable. However, during 2022 repair activities have been slower than in previous years due to nationwide material shortages generally and resource shortages in the Council's contractors.	No further update. Issue to be removed from future update reports.

Recommendation	Original Response	Current Update
<p>We recommend that a review of Culver Street Car Park is undertaken with a view to improving the perception of safety it gives to members of the public, particularly after dark. The following suggestions have been put forward:</p> <ul style="list-style-type: none"> • Making the top floor a parking resource for local residents so that people are coming and going on a regular basis. This might improve the atmosphere and the presence of pedestrians might make the car park less intimidating to women on their own. • Putting a security guard on duty in the car park 24/7 (costs involved) to discourage gangs of youths from using the car park as a meeting place and to help stop graffiti. • Making an area of the car park 'for sole women drivers only' overseen by a 24/7 warden (costs involved) which would be a proactive way of encouraging women to use the car park. This type of scheme or variations of it have been in use in Germany since the 1990s and are also being used in Austria, Switzerland and China. 	<p>The Area Board Working Group should raise concerns around the safe use of Culver Street Car Park directly with Parking Services who are responsible for the day to day management of the car park. However, in the interest of openness it is considered highly unlikely that, due to the costs involved, any option requiring the employing of security guards on a 24/7 would be taken forward.</p>	<p>No further update.</p>

Recommendation	Original Response	Current Update
<p>We also recommend that better publicity could be given to promote the 'MyWilts' reporting system as clearly some of the members of the public who made reports to us were unaware of the app.</p>	<p>The comment is noted and will be raised with the Council's Communications team for actioning.</p>	<p>Issue raised with the Council's Communications Team. They advised that all highways related press releases provide details on MyWilts and how to raise issues with the Council. No additional publicity is currently planned,</p>

Faults With Existing Street Lights

The Area Board Working Group identified a number of issues with existing street lights and raised them via the MyWilts app. Details of the issues raised and the action taken by Wiltshire Council in response is provided below.

Report Issue No.	Location	MyWilts Reference No.	Current Position
1	The Greencroft	00059234	Actioned & completed
2	Belle Vue Road	00059235	Works ordered. Awaiting installation
3	Endless Street	00059236	Awaiting LED conversion. Programmed for completion by end January 2023.
4	Chipper Lane	00059237	Actioned & completed
5	Scots Lane	00059238	Awaiting LED conversion. Programmed for completion by end January 2023.
6	Endless Street	00059239	Awaiting LED conversion. Programmed for completion by end January 2023.
7	Brown Street Car Park	00059450	Passed to Strategic Property Services
8	Corner of St John's Street and New Street Wilson's Solicitors building	00059451	Awaiting LED conversion. Programmed for completion by end January 2023.
9	Corner of Gigant Street and Milford Street	00059452	Awaiting LED conversion. Programmed for completion by end January 2023.
10	Spec Savers building in Milford Street	00059454	Awaiting LED conversion. Programmed for completion by end January 2023.
11	Catherine Street – Catherine Chambers/ Sharp Practice	00059456	Awaiting LED conversion. Programmed for completion by end January 2023.
12	Paperchase in New Canal	0005945	Awaiting LED conversion. Programmed for completion by end January 2023.
13	Market Square: #3 #2 #3 2135	00059458	Actioned & completed
14	Butcher Row opposite Framemakers #3	00059460	Awaiting LED conversion. Programmed for completion by end January 2023.
15	New Canal: 8/89 opp Goldsmith's	00059461	Actioned & completed
16	Gift Company wall	00059462	Out of hours working required. Awaiting programme from Ringway

Report Issue No.	Location	MyWilts Reference No.	Current Position
17	Top Shop #10	00059463	Out of hours working required. Awaiting programme from Ringway
18	High Street Opp Waterstones	00059464	Actioned & completed
19	Old George Mall 3b	00059465	Awaiting LED conversion. Programmed for completion by end January 2023.
20	Old George Mall 4b	00059467	Awaiting LED conversion. Programmed for completion by end January 2023.
21	Bridge Street On wall at Carwardine	00059468	Issues with power supply. Requires further investigation
22	Bridge Street Wetherspoons round light out	00059470	Actioned & completed
23	Bridge Street on wall Betfred/Wagamama	00059472	Issues with power supply. Requires further investigation
24	Bridge Street on wall of Fletcher's	00059474	Actioned & completed
25	Butchers Row Shoe Zone	00059477	Actioned & completed
26	Butchers Row Bohemia	00059478	Actioned & completed
27	Exeter Street to Friary tunnel lights only 3&9 working	00060970	Actioned & completed
28	The Friary	00060972	Actioned & completed
29	Crane Street	00060974	Awaiting LED conversion. Programmed for completion by end January 2023.
30	Fisherton Street wall of Stone Rose 435/23	00061372	Awaiting LED conversion. Programmed for completion by end January 2023.
31	Light out on one way sign North Street	00061386	Actioned & completed
32	Light out on no entry sign corner of East Street and South Street	00061456	Actioned & completed
33	Light out on Mill Road no 20	00061373	Issues with power supply. Requires further investigation
34	Light out on corner of Dews Road and Fisherton Street 435?4	00061374	Awaiting LED conversion. Programmed for completion by end January 2023.
35	Light out on 14'13" sign outside Bevan House Fisherton Street	00061385	Actioned & completed

Report Issue No.	Location	MyWilts Reference No.	Current Position
36	York Road no 2 outside no 66	00061380	Issues with power supply. Requires further investigation
37	On spur road from Ring Road to Waitrose no 19	00061381	Issues with power supply. Requires further investigation
38	And opposite lamp	00061382	Awaiting LED conversion. Programmed for completion by end January 2023.
39	End of Nelson Road/Castle Street 50/2	00061384	Issues with power supply. Requires further investigation
40	2136/1 and 2791 Highways England	FMS3446744	National Highways. No further action for Wiltshire Highways
41	On St Marks Road no 3	00061383	Works ordered. Awaiting installation
42	On path from Waitrose car park	00061388	Actioned & completed
43	Central Car Park 154 by e mail to Parking as no way to report it		Disruption to power supply as part of River Park works. No further action at this time.
44	The Friary	00062342	Works ordered. Awaiting installation
45	Mill Road/Churchfield Road foliage on corner obscuring streetlight	00061387	Awaiting works
46	Trees need cutting back overhanging the path from Waitrose	00061389	Complete
47	Culver Street car park (Graffiti)	00059668	SCC to action
48	New Bridge Road Tunnel obscuring lights (Graffiti)	00060969	SCC to action
49	St Paul's Roundabout underpasses (Graffiti)	00064123	National Highways but included in Underpass project

New Issues Raised Since Update to September Area Board Meeting

Report Issue No.	Location	MyWilts Reference No.	Current Position
101	Fisherton Street – Wall of Splash of Colour	00078540	Awaiting LED conversion. Programmed for completion by end January 2023.
102	City Hall/Summerlock Approach	00078542	Awaiting LED conversion. Programmed for completion by end January 2023.
103	Milford Street wall of Winkworth	00078545	Awaiting LED conversion. Programmed for completion by end January 2023.
104	Gigant Street (round corner from Milford Street)	00078546	Issue investigated; no fault found. No further action.
105	Old George Mall on wall of Three	00078548	Awaiting LED conversion. Programmed for completion by end January 2023.
106	Old George Mall on wall of Lakeland	00078549	Awaiting LED conversion. Programmed for completion by end January 2023.
107	High Street wall of New Look	00078550	Issue investigated; no fault found. No further action.
108	West Street wall of Salisbury Framing	00078551	889/2 not located by Framing shop. Actually located by Jubilee Court. Light working as normal. No further action.
109	Old George Mall light 4a	00078552	Awaiting LED conversion. Programmed for completion by end January 2023.
110	Old George Mall light 3b	00078553	Awaiting LED conversion. Programmed for completion by end January 2023.